

Staron® Solid Surfaces
Care & Maintenance



Congratulations on your Staron® Purchase!

Staron® Solid Surfaces is manufactured from a safe natural mineral refined from bauxite and blended with pure acrylic resin to create a high performance solid surface. Staron® Solid Surfaces does not contain harmful silica. The surface is suitable not only for commercial projects, but for endless applications around the home including kitchens, bathrooms and laundries.

With simple care and maintenance, Staron® will remain as beautiful as the day it was installed. Please follow the simple routines that are outlined in this document to ensure that your Staron® surface performs for many years to come.

ABOUT Austaron Surfaces

Austaron Surfaces are the proud distributors of Staron® Solid Surfaces, Mario Romano Walls, Kaynemaile architectural mesh and Acrylic Couture®. The business was established in 2003, with an aim to provide quality surfaces and finishes to the Australian market. Our product range is trusted by designers, architects, retailers, builders and also extends to consumers. Our range is used across many industry segments including but not limited to: retail, healthcare, entertainment, food service, office fit-outs, residential and many other commercial projects. With an industry experienced sales team based in all states of Australia, the business works together with project managers and designers from the specification stage, all the way through to project delivery. For more information on Austaron Surfaces and our product portfolio, visit: austaronsurfaces.com



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General Cleaning : Residential

Clean your Staron® Solid Surfaces in your home by wiping the surface with a soft cloth or sponge and warm soapy water using a good quality dishwashing liquid. Complete the cleaning process by drying the surface with a soft cloth or paper towel.



General Cleaning : Commercial

Similar to a residential environment, clean Staron® Solid Surfaces in a commercial application by wiping the surface with a soft cloth or sponge and warm soapy water using a good quality dishwashing liquid. Complete the cleaning process by drying the surface with a soft cloth or paper towel. If there is no easy access to warm soapy water as is the case in a foyer joinery application, use an ammonia based cleaner (e.g Windex®) and a soft cloth for a convenient cleaning process (cleaning products that leave a residue are not recommended).



Tips for Stubborn Stains

Due to its non-porous nature, no stain is ever permanent on Staron® Solid Surfaces, however some stubborn marks may require extra cleaning. Follow the guidelines below to remove stains that need more than a general cleaning method.

Type of Stain	Cleaning Method	
Food Stains	Tea, coffee, wine and other food products that may leave a slight residue after general cleaning.	Wipe over with Jiff®, Gumption®, Ajax® or bi-carb soda with a damp cloth or non-scratch pad. Rinse and wipe dry with a soft cloth or paper towel. 
Oil Residue	Cooking oil splatter and other greasy condiment residue may build up over time.	Add a few drops of DD eucalyptus oil to warm soapy water. Wipe the surface, rinse and wipe dry with a soft cloth or paper towel. 

Additional tip: Occasionally, Staron® will benefit from the addition of a little diluted bleach to keep your white counters crisp and sinks sparkling.




Deep Clean

What finish is my Staron®?

There are over 80 colours available in Staron® and each colour can be finished with different sheen levels. Your Staron® certified fabricator / installer should advise you on the appropriate cleaning method for the finish of your application. Refer to page 7 for a description of each finish and the recommended deep clean methods for each one.



Deep Clean

Finish	Method
<p><u>Satin Finish:</u> This is the most common standard finish delivered by your certified fabricator. It has a slightly higher sheen than a matt finish.</p>	<p>Lightly scrub surface in a small, even circular motion with a wet sponge and an abrasive cleanser such as Jiff®, Gumption® or baking soda over affected area. Non-scratch pads are suitable for light colours, but darker colours will require more careful cleaning with a soft sponge. Scrubbing too aggressively in one area may actually reduce the gloss level.</p> 
<p><u>Matt Finish:</u> One of the standard option finishes delivered by your certified fabricator. It is a low or no-sheen finish and is recommended in all high-use areas. It is also a suitable finish for applications that have bright lighting as it reduces light reflection. Selected dark Staron® colours may not be suited to a matt finish, speak with your Staron® fabricator for advice on selecting the best finish for your colour selection.</p>	<p>Scrub in a small, even circular motion with a wet sponge and an abrasive cleanser such as Jiff®, Gumption® or baking soda. Darker colours tend to require more attention than lighter colours.</p> 
<p><u>Gloss Finish:</u> A higher reflective sheen. It is important to note that a gloss finish, especially on a dark colour, will require more care and maintenance compared to a matt/satin finish. Ensure not to apply the same care or cleaning methods that have been recommended for a matt/satin finish when caring for a gloss finish. If deeper cleaning is required after recommended cleaning methods, contact your certified fabricator for assistance. DO NOT USE ABRASIVE CLEANSERS OR PADS OF ANY TYPE ON A GLOSS FINISH.</p>	<p>Spray a non-abrasive product such as ammonia based cleaner [e.g Windex®] over stain, then clean in a small circular motion with a damp sponge. Darker colours tend to require more attention than lighter colours. Scrubbing too aggressively may actually reduce the gloss level. DO NOT use abrasive cleansers, pads or steel wool. After completing the above procedure, rinse with clear water and wipe dry with a soft cloth or paper towels to prevent spotting. To enhance the visual colour clarity and hide minor scuffs, a non silicone based cutting compound can be used. Never use citrus or silicone based sprays or polishes as the residue left behind gives the appearance that the surface is scratched. DO NOT attempt to repair deep scratches, chips or burns, in this circumstance please contact a certified Staron® fabricator.</p> 

Staron® Maintenance Tips

Minor damage that may accidentally occur is most often repairable by a Staron® certified fabricator or repair expert. However, be sure to follow these guidelines to prevent damage to your Staron® Solid Surface:

Description	Maintenance Tips
Preventing Excessive Heat Damage	Staron® has excellent heat resistant properties compared to other surface materials. However, placing hot pans, as well as some heat-generating appliances such as electric grills, slow cookers or deep-fryers, may cause damage the surface. Always use a hot pad or a trivet with rubber feet to protect Staron®. Avoid subjecting Staron® to extreme hot temperatures over 80 degrees Celcius.
Preventing Exposure to Harsh Chemicals	Staron® is used in many chemical laboratories and performs exceptionally well. However, exposing Staron® to some strong chemicals such as paint removers, acetone nail polish remover, and oven cleaners may cause damage to the finish of the surface. Surfaces exposed to these chemicals should be promptly flushed with water; contact may cause spots that may require extensive repairs. Remove nail polish with a non-acetone based nail polish remover and flush with water. Accidental chemical damage may be repaired by a certified fabricator.
Preventing Cuts and Scratches	Although scratches can be removed from a Staron® surface, you should never cut or chop directly on the material, it is beneficial to use a cutting/chopping board. Speak to your Staron® fabricator about providing you with a Staron® cutting board that matches your project application. Do not drag crockery or other sharp objects across the surface.
Preventing Fractures	Staron® is joined in an inconspicuous manner, as such we recommend that you do not stand on Staron® or drop heavy objects on the surface. Fractures can be repaired on Staron® surface, however, prevention and care of the surface is always preferable.

Extending the Life of Staron®

Staron® has a rejuvenating nature when appropriate cleaning practices are followed. Therefore, gloss reduction or minor scratching on solid surfaces can occur over time, this is not a manufacturing defect but is considered normal wear and tear.

Sanding / Buffing



Staron® can be re-sanded and refinished to rejuvenate the surface. If you decide to have this service, you will be charged the standard hourly service rate by your Staron® certified fabricator. If your Staron® product is accidentally nicked or deeply scratched, please contact your retailer or Staron® certified fabricator for advice about the most effective method of repair. Most repairs are relatively quick and simple when performed by an experienced professional (service charge may apply). For more detailed information, please contact your Staron® representative.

Repair Material / Cutting Board

It is a Staron® requirement that all Staron® fabricators supply all projects with suitable sized repair material from your installation that is colour matched to your surface. This material is required to be fixed to the back of your drawers, so that it can be used in the unlikely event that your surface has accidental damage. Please insist that this is provided to you at the time of installation as per the Staron® warranty requirements.



Cleaning Staron® Sinks

Type of Clean	Methods
<i>Everyday Care and Basic Stains</i>	Clean regularly with a quality mild detergent such as those used for hand dishwashing.
<i>Deep Clean</i>	<p>Apply a mild abrasives cleanser such as Jiff®, Gumption® or baking soda on the area and buff in a circular, even motion with a green Scotch-Bright® pad. Buff over the entire sink to blend the finish and then rinse.</p> 
<i>Disinfecting</i>	<p>To keep sinks bright and clean, occasionally apply liquid bleach and water using the following steps. Fill sink 1/4 full with water and add 1 to 2 cups of bleach. Eucalyptus oil can be used as an alternative to bleach. Carefully (without splashing) scrub the entire surface with a green Scotch-Brite® pad and sponge. Allow to stand for 15 minutes. Then, drain and rinse.</p> <p>As an alternative method, wipe the surfaces of the sink with a damp cloth that is diluted with bleach. Allow bleach to sit on surface for 15 minutes. Then rinse with water.</p> 

Staron® Sink Maintenance Tips

Staron® sinks and bowls are highly durable, however, be sure to follow these guidelines:

- Allow heated cookware to cool before placing in sink.
- Always run cold water when pouring boiled water or hot liquids into sink.
- Do not expose the surface to harsh chemicals, such as paint remover, turpentine, nail polish remover (acetone) or drain, stove and toilet cleaning products. If the chemicals come in contact with the surface, immediately wash them off with water, using appropriate safety measures to avoid injury.
- Avoid dropping heavy or sharp objects onto the surface.



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