

## WARRANTY

# Kaynemaile Standard Interior Products

## 10 Year Limited Warranty—Kaynemaile Mesh

Kaynemaile Limited (Kaynemaile®) warrants that the Kaynemaile Mesh (Product) will be free from material defects in workmanship and materials for a period of ten (10) years from the start of the Warranty period subject to the limitations stated in this Warranty document.

Colour fading and/or colour change over the Warranty period is normal and will not affect the material performance of the mesh.

## 10 Year Limited Warranty—Standard Proprietary Attachment System

Kaynemaile warrants that the Standard Proprietary Attachment System (Product) will be free from material defects in workmanship and materials for a period of ten (10) years from the date of the start of the Warranty period, subject to the limitations stated in this Warranty document.

## 2 Year Limited Warranty—Folding Screen Operating and Attachment System

Kaynemaile warrants that the Folding Screen Operating and Attachment System (Product) will be free from material defects in workmanship and materials for a period of two (2) years from the date of the start of the Warranty period, subject to the limitations stated in this Warranty document.

## Product Warranty Conditions and Limitations

**The Warranty for both Products is subject to the following limitations:**

- The Warranty will only apply if the Product has been installed, used and maintained in accordance with Kaynemaile's normal conditions of use and the agreed application;
- A regular inspection of the Product is carried out at least every 6 months by the Owner;
- Regular care and maintenance is carried out at least every 6 months by the Owner (*see Appendix: Care and Maintenance*);
- No modifications of any kind are made to the Product without consultation with Kaynemaile Ltd. (including but not limited to any cutting of the mesh, removal of fixings and fittings either damaged or otherwise, re-tensioning of the mesh);
- No solvents, harsh or abrasive cleaners, or chemicals are used to clean the Product;

### Building design, structural or material failures

Building design, structural or material failures not related to the Product but which may impact on the Product's performance are not covered by this Warranty including but not limited to:

- Building subsidence
- Water ponding or catchment resulting in rust and staining from steel framing or building elements
- Failure of builders works, structural elements and screen frames including but not limited to warping or deflection of steelwork or framing due to incorrect or insufficient specification or tolerances outside those specified, and/or substitutions and revisions to design or build without consultation with Kaynemaile
- Failure of applied steelwork coatings or protective steelwork systems
- Wilful damage
- Accidental damage
- Substitution or elimination of any of the Products supplied components without consultation with Kaynemaile

**Failure to follow Kaynemaile's guidelines or instructions either written or verbal will void the Warranty.**

**If either Product does not conform to this Warranty (during the Warranty period) Kaynemaile will, at its option, either repair, replace or provide a refund for the defective products, subject to the following:**

- The defect must be notified to Kaynemaile in writing within 5 days from which the defect was, or ought to have been, apparent to the Owner;



- The original Warranty period shall apply to any repaired or replacement Product and will not be extended beyond the original Warranty period;
- The Owner must promptly provide Kaynemaile with all information and assistance reasonably requested by Kaynemaile in respect of any claim under this Warranty, including returning some or all of the Product to Kaynemaile for inspection and testing;
- Installation of repaired or replacement Product is the responsibility of the Owner;
- The Owner must comply with Kaynemaile's reasonable instructions regarding the disposal or return of defective Product that has been replaced by Kaynemaile;
- The Owner must provide Kaynemaile or its nominee unrestricted site access to inspect any defect if requested by Kaynemaile.
- Any costs incurred by Kaynemaile to carry-out Product inspections on site may be passed on to the Owner should the defect be found to be outside the Warranty Conditions and Limitations.

## Appendix: Care and Maintenance

The Owner should carry out maintenance checks on the Product at least every six (6) months.

The Owner shall carry out cleaning of the Product at least every six (6) months. For interior products Kaynemaile advises cleaning with a soft brush, vacuum cleaner mounted brush or broom. Do not use harsh soaps, solvents, chemicals, or waxes to clean the Product as these may cause damage and void the Warranty.

TO THE MAXIMUM EXTENT PERMITTED BY LAW IN EACH APPLICABLE JURISDICTION, ALL OTHER WARRANTIES, CONDITIONS AND TERMS IMPLIED BY LAW OR OTHERWISE ARE HERBY EXCLUDED, INCLUDING ANY WARRANTIES, TERMS OR CONDITIONS AS TO MERCHANTABILITY OF THE PRODUCTS OR FITNESS OF THE PRODUCTS FOR ANY PARTICULAR PURPOSE.

